





THOMAS
BONGIOVANNI

Manager At&t

PROFILE

I currently work for At&t in the service industry for 23 years. 11 years as a field manager – in charge of customer facing employees. I've been the Safety Point of Contact (SPOC) at the 6 garages I have managed. SPOC responsibilities included but were not limited to; Conducting PIA and MV incident investigations, setting up safety blitz days, scheduling and presenting safety meetings with Directors, Area Managers, First lines and technicians.

I served on the Crystal Lakes Road and Recreation Board of Directors in 2019. I was a firefighter/EMR on the Crystal Lakes Volunteer Fire Department for 2 years

I have a solid and proven track record of creating solid safety cultures at every garage I had influence over. My passion is safety – from stretching in the morning and throughout the day to proper body mechanics and defensive driving – and everything in between – to keep our employees safe and healthy.

I will hit the ground running – I am a team player – and I will be a high value asset on your team

CONTACT

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HOBBIES

Hiking
Fishing
Woodworking
Automotive

EDUCATION

Buena Park High School
1986 - 1990

WORK EXPERIENCE

United States Navy Cryptological Technical Operator
1990–1994 CTO3

Held Top Secret Clearance. Responsible for all Classified military communications between submarines/ship/shore and troop movements. Responsible for all proper handling of TOP SECRET communication equipment and Cryptographic gear.

Anti-Terrorist Combat trained – Naval Security Group Northwest Virginia
Served aboard the USS Jouett CG-29 and USS Essex LHD-2

Wayne Perry Construction
1994–1995

Responsible for operating rubber tire and track dozers/loaders, backhoes, excavators, water tanks, and 10 wheel dump trucks.
Obtained hazardous materials license – for the removal of contaminated earth in and around gas stations

Lynch Communications - Journeyman Splicer
1995–1997

Responsible for installing, repairing and conditioning Pacific Bell Telephone network. Utilizing various electronic test gear. Tower Truck certified

Pacific Bell/SBC/ATT Splicer Manager
1998–Present

I started my career as an installer w Pacific Bell. Worked my way to maintenance splicer, then construction splicer – then worked my way up to Fiber Optic installation, design and repair. In 2011 I was promoted to management. I have been a project manager and Field manager. I am responsible for the following but not limited to; the safety of my team first and foremost, payroll, fleet maintenance, routing, customer escalations, being onsite with my employees during the execution of their work – to observe safety and quality practices/procedures and protocols are being followed.

SKILLS

Extensive Professional Customer Service
Accountability
Teamwork
Relationship Building
Networking
Planning
Patience
Out-of-the-Box thinker - Adaptability
Heavy Equipment Operator
Problem Solving
Automotive Maintenance and Repair
Servant Leadership
Management
Time-Management
Active Listening
First Responder

Please answer the questions under background and the five questions for board candidates. When answering, it is important that you adhere to the word limit posted to the right of each question. If your answers are too long, editors will trim them. Please return this questionnaire to the R & R Basecamp Office by 5 p.m. **Friday, February 28, 2021**, and include a high-resolution head shot of yourself. Please use additional paper if necessary.

Background

- How long have you been a property owner in Crystal Lakes?
In April 2021 – 3 years.
- Profession:
Servant leadership – Team Leader – developmental coach

Questions for board candidates

- Why are you seeking this office? (Answer in 75 words or fewer.)

I will keep Crystal Lakes a beautiful, fun and equitable place for all property owners to enjoy

- What makes you the best choice for this office? (Answer in 75 words or fewer.)

I have experience, passion and drive to work with current board members to help make Crystal Lakes the best place to live

- What are the most important duties of the board of directors? (Answer in 75 words or fewer.)

Keep our spending smart and fugal
Ensure property owners are ALL treated with dignity and fairness

- What should be done to ensure a high quality of life for property owners? (Answer in 75 words or fewer.)

Treating ALL property owners fairly – without prejudice
Continue to operate & communicate in a very transparent manner.
Address property owners concerns in a timely manner
Strive to improve the community moral

- What will your top priority be if you are elected to this office? (Answer in 75 words or fewer.)

I have 3 priorities -:
Work with current board members to provide outstanding service to our property owners
Ensure roads are maintained / plowed efficiently
Ensure all property owners are treated with fairness – Dignity and respect