

CLRRA Property Owner Survey 2020

Crystal Lakes Road & Recreation Association (CLRRA) Property Owner Survey

The Board of Directors needs your input to ensure that the Association is providing value and support to property owners. It is possible to fill out the survey and remain completely anonymous or you can provide your name and filing/lot. Two property owners per filing/lot can complete the survey and the deadline is May 31, 2020 after which the results will be shared with the entire Community. Thank you!

On a scale of one to five stars, with one being very negative and five being very positive, how would you rate your overall experience owing property in Crystal Lakes? *

Very Negative

Very Positive



The Association accomplishes the "road" and "recreation" mission in an effective and efficient manner. *

Agree

Neutral

Disagree

The Association enforces the covenants, rules and regulations in a fair and consistent manner. *

Agree

Neutral

Disagree

The Association properly sets annual assessments based on an accurate budgetary analysis. *

Agree

Neutral

Disagree

The Association maintains and discloses adequate information for me to understand and evaluate its financial condition. *

Agree

Neutral

Disagree

The Association conducts the monthly Board meetings in an open and transparent manner. *

Agree

Neutral

Disagree

The frequency of communications coming from the Association is just right. *

Agree

Neutral

Disagree

The Association utilizes its lien and collection practices in a fair and consistent manner. *

Agree

Neutral

Disagree

The Association makes available to property owners the examination or copying of its records. *

Agree

Neutral

Disagree

The Association properly follows its governing documents and procedures and the CCIOA law regarding its election and voting process. *

Agree

Neutral

Disagree

My elected Board of Directors strives to serve the best interests of the community. *

Agree

Neutral

Disagree

The General Manager provides value and support to property owners and the community. *

Agree

Neutral

Disagree

My interaction with the General Manager was generally a positive experience. *

Agree

Neutral

Disagree

I did not interact with the GM

The Office provides value and support to property owners and the community. *

Agree

Neutral

Disagree

My interaction with the Office was generally a positive experience. *

Agree

Neutral

Disagree

I did not interact with the Office

What one thing would you change about the community (100 characters max)?

0 / 100

Do you have any other comments, questions, or concerns (500 characters max)?

0 / 500

Name (Optional)

Filing and Lot (Optional)

Thank you for taking the time to complete this survey. We greatly appreciate your feedback and promise to share the results with the entire community.