

CLRRA Board of Directors Goals for FY2017 – 2018

Goal #1 – Enhance our long-standing commitment to the protection of property values, community upkeep, and community activities.

Objectives:

- Devote more time and attention to community roads and maintenance.
- Enforce our rules and regulations in a fair and consistent manner.
- Install a community playground in partnership with the Community Fund.
- Improve the water flow into Snoopy Pond to protect the fishing habitat.
- Perform a security assessment and implement additional security measures.
- Develop a preventative maintenance program for our equipment.
- Implement a safety program focused on reducing our workers' compensation claims.

Goal #2 – Improve our communication, collaboration, and service to our property owners.

Objectives:

- Conduct annual surveys on topics of importance to property owners.
- Develop a communication strategy to provide more effective communications.
- Expand our use of technology in operations to improve service delivery.
- Collaborate with state and county officials on areas of mutual interest.
- Implement a records retention program for our paper and electronic records.
- Revise our Architectural Controls and link them to our governing documents.

Goal #3 – Resolve long-standing issues that affect our staff and property owners.

Objectives:

- Establish a task force to identify OHV access to the national forest.
- Revise the Crystal Lakes map and offer advertising options to help pay for it.
- Reduce our deferred maintenance by 75% by 2020.
- Conduct long-range planning and revise our twenty-year reserve plan as needed.
- Finalize road use agreements for properties outside of Crystal Lakes.
- Continue to make full reserve contributions based on a reserve study.
- Maintain appropriate controls and governance to protect our financial resources.